

TERMS and CONDITIONS

About us

Young Entrepreneurs teaches children, between ages 7-18, vital entrepreneurial, financial literacy, employability and workplace readiness skills and helps them start and grow their own micro-enterprises in a fun and experiential way.

The YE BizBox is a do-it-yourself, step-by-step starter kit for children to start a real business. It is a complete 'business in a box' that, amongst many other cool stuff, includes all the raw material needed to make between 15-20 products, a workbook and an instructional video. Instill the entrepreneurial mind-set in your children and capacitate and empower them to become the authors of their own destiny. Give your child a head start in life and #inspiredreams. This might be the most important gift you ever buy your child.

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Product availability

Lead time is dependent on stock availability. Should we have stock available, orders will be dispatched the same day provided payment is validated/received before 14:00 hours.

Should the product not be in stock please allow 10 working days plus freight transit time. This will allow for manufacturing and delivery to our warehouse.

Every effort is made to effect shipment/courier of your order timeously however unforeseen circumstances may cause delays. Should we be faced with such an occurrence Young Entrepreneurs will contact you via email and provide a revised shipping/courier schedule.

Delivery Policy

When you click to make a purchase with us legal obligations arise and your right to refund of monies charged to your credit card or paid in any other way agreed by us, are limited by our terms & conditions. You must not make any purchase through this site unless you understand and agree all our terms and conditions. Once payment is made for the purchase, it is deemed that you have read and understood the terms and conditions for such purchase. If you have any queries please contact us before making any purchase for any service through this website.

Shipping / Courier Service

SA counter to counter.

Please ensure the correct delivery address is provided from the outset as title and risk will pass to you once the order has left our premises.

Undeliverable packages

Occasionally packages are returned to us undeliverable. Should this event take place every attempt will be made to contact you to make arrangements for resending.

Order processing

Order processing will not begin until we receive a confirmed order and full payment.

Refunds/returns Policy

Should you for any reason wish to cancel your purchase you will be liable for a 15% handling fee and the initial shipping / courier cost. You must advise us in writing of your cancellation and any such cancellation must be signed by the person who made the original purchase. The goods must be returned to us undamaged in the original packaging within 14 calendar days.

* Note: Young Entrepreneurs recommends that you use The Courier Guy for all returns as it offers tracking through a 24 hours customer helpline. Should you choose to use a carrier that does not offer a tracking ability and the goods are lost then no refund or return will be considered.

International customers should make use of a courier that offers:

1. Shipment tracking.
2. Insure your package for safe return and declare the full value of the shipment failing which loss or damage will be for your account.

Disclosure of outlet country at time of payment

FNB
South Africa



Payment Options and Pricing

All transactions will be processed in South African Rands (ZAR).

Young Entrepreneurs endeavours to offer you competitive prices on current products; you're total order price will include the price of the purchase plus any applicable sales tax and shipping/courier charges (on the day of shipping).

Young Entrepreneurs reserves the right to change pricing at any time without prior notice.

Should Young Entrepreneurs reduce its price on any shipped products within 10 working days of shipment, you may contact us and request a refund of the difference between the price you were charged and the reduced selling price. To receive the refund you must contact us within 14 days of shipment.

Credit Card



We accept MasterCard and Visa credit cards. If you do not have a credit card please utilise one of the other payment options, or simply log off and return to the site at a later time to complete your order. All of your order details will be saved online under in the Your Account section available for use whenever you're ready! Sorry for the inconvenience.

EFT (Electronic Fund Transfer)



One of the most widely used ways of sending money online. Once you have added enough items to your shopping cart, proceed to "Checkout" and follow the order processing instructions. Select the option to pay via EFT. You will then have to load Young Entrepreneurs as a beneficiary on your internet banking and use the unique order number in the reference line for your payment. This should ensure speedy processing and delivery of your selected products.

Banking Details:

Bank: First National Bank

Branch No.: 230534

Account Name: Young Entrepreneurs

Account No.: 62517593415

Account Type: Cheque

Direct Deposit



You may pay for your products through a direct deposit. It's exactly the same as doing an EFT payment, except you'll have to go into your bank and physically make your direct deposit there. Please fax through your deposit slip to us on 086 272 2694 or email it to office@younge.co.za to ensure your payment is confirmed and order shipped as quickly as possible.

Banking Details:

Bank: First National Bank

Branch No.: 230534

Account Name: Young Entrepreneurs

Account No.: 62517593415

Account Type: Cheque

For more information about how to order, special order requirements and other payment options, please contact our Sales Team on (087) 287 4038 or email office@younge.co.za

Security Policy

- 1 Virtual Card Services process all credit card transactions. All credit card transactions are 128 bit Secure Socket Layers (SSL) encrypted. The company registration documents and the site's registered domain name are checked and verified by Thawte, ensuring the cardholder and merchant that nobody can impersonate VCS to obtain confidential information.
- 2 Virtual Card Services is committed to providing secure online services. All encryption complies with international standards. Encryption is used to protect the transmission of personal information when completing online transactions. Virtual Card Services Internet servers are protected by firewalls and intrusion detection systems.
- 3 The Merchant does not have access to credit details.
- 4 Virtual Card Services continually reviews and enhances its security in line with technological changes.

Monitoring

We have the right, but not the obligation, to monitor any activity and content associated with the Website. We may investigate any reported violation of these Conditions or complaints and take any action that we deem appropriate (which may include, but is not limited to, issuing warnings, suspending, terminating or attaching conditions to your access and/or removing any materials from the Website).

Law

The Conditions will be exclusively governed by and construed in accordance with the laws of South Africa whose Courts will have exclusive jurisdiction in any dispute, save that we have the right, at our sole discretion, to commence and pursue proceedings in alternative jurisdictions.

Updating of these Terms and Conditions

We reserve the right to change, modify, add to or remove from portions or the whole of these Terms and Conditions from time to time. Changes to these Terms and Conditions will become effective upon such changes being posted to this Website. It is the User's obligation to periodically check these Terms and Conditions at the Website for changes or updates. The User's continued use of this Website following the posting of changes or updates will be considered notice of the User's acceptance to abide by and be bound by these Terms and Conditions, including such changes or updates.

Consent

I understand that all the designs and trademarks are registered to Young Entrepreneurs (Pty) Ltd and hereby accept the terms and conditions. I undertake not to copy/duplicate the trademarks and designs directly or indirectly in anyway and understand the legal implications thereof. Should I be found to be in violation of this agreement I understand that I will be held liable for all legal costs incurred by Young Entrepreneurs (Pty) Ltd for any civil action or any legal action deemed necessary against me.

Contact Details

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Kind regards,
The YE BizBox Team